

Quality and Environmental policy & objectives.

Thermal Energy Ventures Ltd. and subsidiaries is determined to build on its reputation as a leading supplier of heating, ventilating, refrigeration and air conditioning equipment and recognises that quality of product, quality of service and environmental considerations play a key role in winning and retaining customers.

The Company's vision is to provide products and services that exceed customers' expectations and will achieve this by continually improving the quality of all the activities of every employee and seeking ways of reducing the environmental impact of its operations and products.

As part of the Quality Management & Environmental Management Systems, procedures and processes have been written to cover all aspects of design, manufacturing and administration. These are in accordance with the international standards BS EN ISO 9001:2000 and BS EN ISO 14001:2004 which are aimed at achieving customer satisfaction and environmental performance improvements respectively. The Company is regularly audited both internally and by the BSI to ensure that these procedures and processes are followed, maintained and continually improved.

By following the objectives and targets set out in the Environmental Management Programme, the Company aims to improve environmental performance by preventing pollution and minimising the environmental impact of its operations, products and services. Towards this end, the Company will comply with or exceed the requirements of all relevant environmental legislation.

All employees will be given appropriate training. They have accepted the responsibility to produce work of the highest standard whilst taking due regard of the Company's environmental policy, so as to retain customers and safeguard jobs.

The Company will provide a safe and healthy working environment for all employees and conduct its activities in a responsible manner.

Copies of our BSI registration certificates No.FM00671 and EMS 91502 and this policy are publicly available on request.

A. C. Hammersley
Operations Director